# Academic Advising Project

## Overall Project Vision

*Increase Rhode Island College student retention and completion rates, improve the student experience and make advising more rewarding and effective for both professional advisors and faculty*

## Overview

The Academic Advising Project will bring a holistic, student centered approach to the advising experience. Students will get the support and information they need when they need it through targeted delivery at each stage of enrollment, leading to increased retention and completion rates. Centralized data systems will support early interventions and greater continuity for students in the advising process. Faculty will be empowered to engage students in meaningful, discipline specific ways. Assigned advisors will leverage and expand areas of expertise to support the needs of students through a coordinated services approach. All advisors will be supported by efficient, effective systems and a more manageable caseload.

## Objectives

- Improve relationship between advisors and students by using an advising software;
- Integrate services for students with advising pathways;
- Create a unified advising framework overseen centrally to create consistent advising practices and policies.
- Increase student self-efficacy, such that the right context, supports, and tools exist for students to access services on their own.

## Guiding Principles

- Improve student retention rate by implementing the Academic Advising system
- Increase the students’ satisfaction rate
- Improve efficiency and accuracy for faculty when advising students
- Integrate the Academic Advising System with the College’s Administrative System (PeopleSoft)

## Sponsor Offices

- **Executive Sponsors**
  - Provost/VPAA Office
  - VPSS Office
  - AVPIS Office
- **Project Manager**
  - Vendor
  - MIS
- **Business Owner**
  - Division of Academic Affairs
  - Division of Student Success

## Project Approach

- The Academic Advising project is a FY17 project.
- This project will be jointly managed by the software vendor and MIS
- The new Academic Advising system, once implemented, will become be integrated with Rhode Island College’s administrative systems (PeopleSoft)
- This project plan follows the proven product/service life cycle

## Communications

- Will communicate to the appropriate groups:
  - Faculty
  - Students
- Provide training to all faculty who provide advising
- Develop and update RIC specific documentation
- Project progress will be monitored using a Gantt Chart and shared among project team members

## Metrics

- Retention Rate
  - Improved student retention rate
- Satisfaction Rate
  - Improved students’ satisfaction rate
- Satisfaction Rate
  - Improved faculty members’ satisfaction rate