I can’t see my Blackboard or WebCT course content
By Scott Badger

Have you ever opened a Blackboard or WebCT course and noticed that it’s blank, but it should be displaying the course content. This sounds like your browser is not displaying insecure content. The solution to this issue would be to either use Firefox as your browser or change your Internet Explorer (browser) settings.

This white paper will show you what settings you need to modify within your Internet Explorer (browser).

Adding websites to a local intranet zone
1. Open your Internet Explorer

2. Select Tools > Internet Options.

3. In the Internet Options dialog box, click the Security tab.
4. Click the **Local intranet** icon and then click on **Sites**.

5. Click **Advanced**.

6. Now in the Local intranet dialog box, we’re going to add some websites to the zone.
7. Below Add this website to the zone, enter in https://blackboard.ric.edu.
8. Click Add.

9. You will repeat step 7 & 8 and add the following websites.
   a. http://ric.edu
   b. http://webct.ric.edu

10. Click Close.
11. Click **OK**.

**Enabling mixed content for the local intranet zone**

12. Make sure back in the Internet Options dialog box, that the **Security** tab is selected as well as **Local intranet**.

13. Click on **Custom Level**.
14. Using the scroll bar to the right move down to the **Miscellaneous** section.

15. Below the Miscellaneous section, turn on **Enable** for the Display mixed content option.
16. Click **OK**.

17. Click **Yes**.

18. Click **OK**.

19. Now when you enter in the Blackboard environment and enter either a Blackboard or WebCT course, you should see the course’s content.