

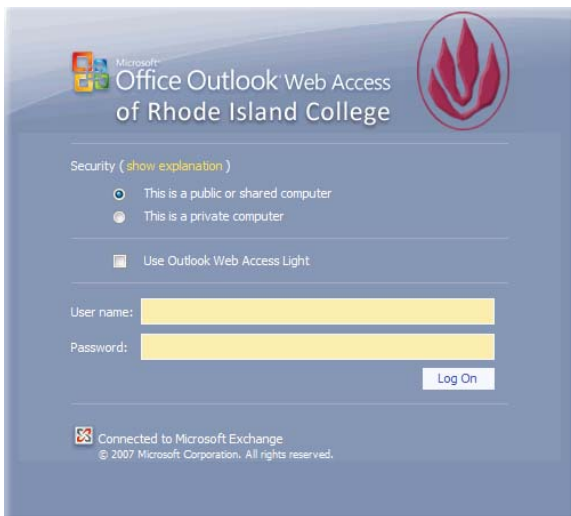
Exchange 2007 Upgrade Report – June 20, 2008

As the upgrade of the campus mail servers to Exchange 2007 continues over the next month, the campus community will see a series of gradual improvements in the mail system. This week's changes provide greater security for the email system and are largely behind the scenes. They include:

- Changes to POP, IMAP and HTTP Proxy mail clients (a small number of people in the College community use these clients. If you are one of them, please telephone the helpdesk for information on new client settings).
- More sophisticated SPAM and malware screening (the new system may require fine tuning over the next few days; your patience is appreciated)
- New format for the Outlook Web Access (OWA) logon screen.
- Use of a domain name preface before username, i.e. ric\jsmith rather than jsmith. Acquiring the habit of using the domain name during your initial login to Outlook Web Access will pay off in the future by reducing the number of prompts for your username and password. For example, if you do not precede your username with ric\ when you first login to OWA, you will be asked to reauthenticate before viewing Exchange Public Folders. To view Public Folders, you must enter your username prefaced by your domain name.

Outlook Web Access Login

When you login to Outlook Web Access, you now see a customizable login form. The form has two security radio buttons, "This is a public or shared computer" and "This is a private computer".



Microsoft Office Outlook Web Access of Rhode Island College

Security ([show explanation](#))

This is a public or shared computer

This is a private computer

Use Outlook Web Access Light

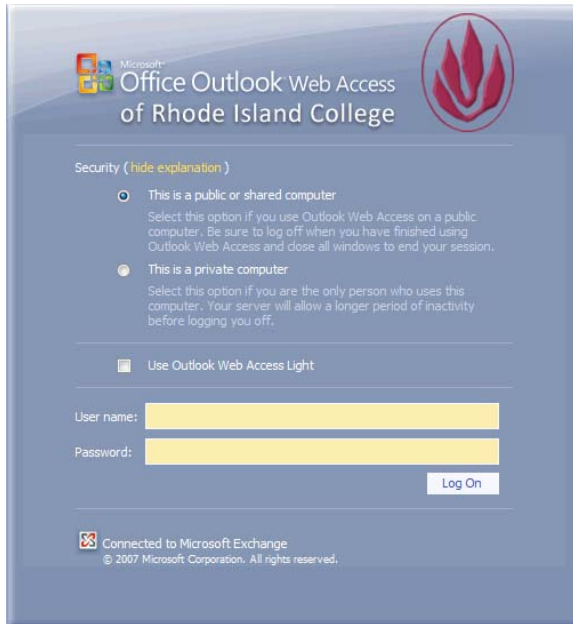
User name:

Password:

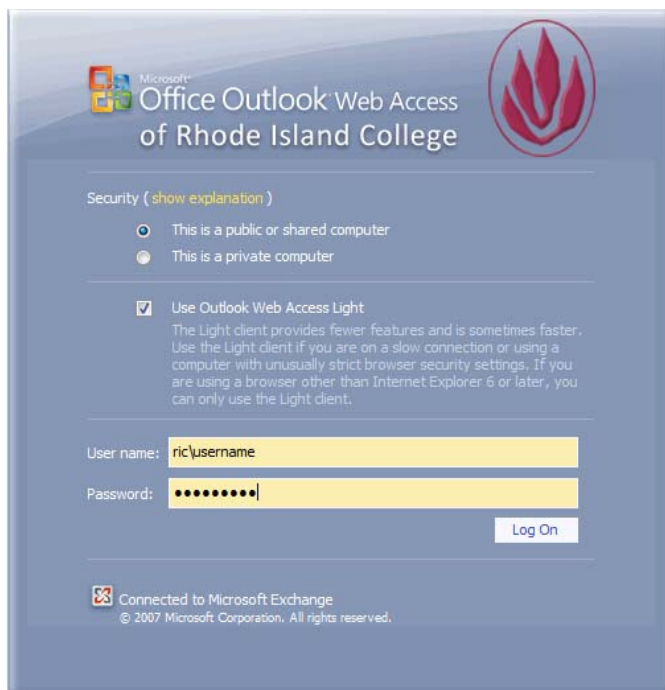
Log On

Connected to Microsoft Exchange
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For information about the difference, click (show explanation).



A checkbox to select Outlook Web Access Light appears on the new logon form. Check this box if you are have a slow Internet connection or if do not use Internet Explorer as your browser. By design, IE provides enhanced browsing features for Exchange email. The addition of extra features may impact performance on a slow Internet connection. In the coming weeks, as your mailboxes are moved to the Exchange 2007 mailbox server, you will see many new features in both Outlook Web Access Premium (IE browser) and Outlook Web Access Light (FireFox, Safari, Opera, etc.). For a full description of the distinction between OWA Premium and OWA Light on an Exchange 2007 Server, please visit [http://technet.microsoft.com/en-us/library/aa997437\(EXCHG.80\).aspx](http://technet.microsoft.com/en-us/library/aa997437(EXCHG.80).aspx).



In every upgrade process, there are a few unexpected problems. To date the upgrade to Exchange 2007 has been relatively smooth. However, please telephone the Help Desk at 456-8803 if you are experiencing difficulty with your email. We want to identify and solve all problems. Thank you for your patience and your cooperation during the transitional period.