

Welcome to WebCT!

Here are a couple of ways to log-on:

Go to:

- <http://webcttest.ric.edu:8900/webct/public/home.pl>

OR

- Next to your class in RIconnect, you can click on the WebCT icon. This will bring you to the login page.

OR

- From the main RIC page (www.ric.edu) Click [Online Services](#) and [WebCT](#)

OR

- From the main RIC page (www.ric.edu) Click [Technology](#), [WebCT](#), [Log-on into WebCT](#)

IMPORTANT: BEFORE YOU LOG-ON PLEASE CLICK ON THE BROWSER CHECK BUTTON (upper right hand corner on the log-on page) AND GO THROUGH THE STEPS TO MAKE SURE YOUR BROWSER IS CONFIGURED TO WORK WITH WEBCT.

For example, you need to make sure that any pop-up blockers are disabled so that you can use WebCT (the new version of IE comes with a pop-up blocker). You can find information on how to solve this and any other problems you might have on the WebCT support page (<http://www.ric.edu/uss/it/webct.htm>).

Your ID and password will be as follows – It is the **SAME ONE** you use to log onto computers on campus.

Student Network Account Example:

EXAMPLE:

Name: John Smith

Birthday: August 22, 2003

Student ID Number: 1234567

SSN: 000-00-1234

User ID: jsmith_4567

(first initial, last name, and last four digit of your Student ID number)

Password: aug221234

(first 3 letters of the month you're born, day of birth, and last four digits of your SSN) – if you have changed this password then it will be whatever you changed it to.

If you are experiencing trouble logging-on, please make sure you are:

1. Officially registered for the course
2. Typing in your information correctly - WebCT is case-sensitive.
3. If you are officially in the class and you can't log-on, you may need to reset your password.

Note: Resetting your password will also reset your student Network/Email password.

Go to Password Station (<https://passwordstation.ric.edu>) and follow the directions.

Note: If you have trouble with Password Station (e.g., it will not accept your social security number, etc.) you need to go to the Lab Assistants Desk at Horace Mann Tech Center or in Whipple 102. They will help you reset your password or submit a report if there is a problem.

4. If you are getting an "access denied message" when you try to log-on, you most likely have spyware on your computer blocking your access.

Go to the WebCT help site (<http://www.ric.edu/uss/it/webct.htm>) to find directions on how you can remove the offending software or you can download another browser (such as Netscape, or Mozilla)

5. Still having trouble? Call the Helpdesk at (401) 456-8803 and/or go to the Lab Assistants' Desk at Horace Mann Tech Center or in Whipple 102.