

A person with long brown hair is seen from the side, sitting and reading a book. The background is a blurred library or study area with bookshelves and a wooden chair. A teal horizontal band is overlaid across the middle of the image, containing the title and author information.

Instructor/Advisor Training

Author's Name • Date

The Star Thrower

A man saw a boy collecting starfish and gently throwing them into the ocean.

“The tide is going out. If I don’t throw them back, they’ll die,” explained the boy.

“But look,” the man said. “There are miles and miles of beach and hundreds of starfish!”

The boy picked up another starfish, threw it into the surf, smiled at the man, and said:

“I made a difference for that one.”





Who's in the room?

Please introduce yourself by sharing your name, your role at the institution, and your level of experience with Starfish.

Objectives

In this training you will learn:

- How Starfish supports our retention initiatives
- What role you play in this initiative
- How to login and navigate Starfish
- How instructors and advisors will raise and manage alerts
- Where to go for resources/support



Training Agenda

Our Team

- Who's Involved

Our Initiative

- Measuring Success

Our System

- Overview/Benefits
- Expectations & Workflow
- Hands on Tour

Wrap Up

- Resources & Support

Our Team

Executive Sponsor:

Functional Lead:

Technical Lead:

Faculty Liaison:

Other members of our team:

Our Starfish Implementation Team

Our Initiative

How Will We Measure Success?

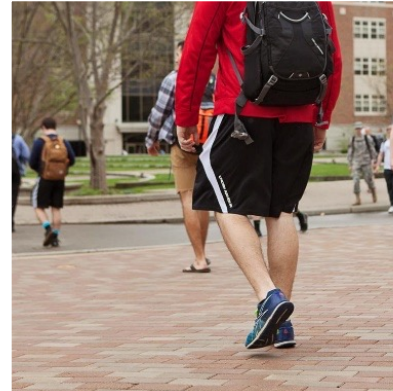


Short Term Goals

- Adoption of Starfish
- Increased office proficiencies
- Engagement
- Successful course completion

Longer Term Goals

- Year-to-year persistence
- Certificate/Degree Attainment



Our Starfish System



Key Benefits for Faculty & Staff

Access useful information on your students on one screen

Easily share your concerns with the right people at the right time

Quickly provide feedback on students and help connect them with services

Easily record outcomes on student meetings

Understand predicted retention and how to address risk

Communicate with students individually or in groups

Provide positive reinforcement of successful behaviors

Socialize the breadth of available interventions available on campus



Specific Expectations

Faculty

- Notify your class that you're using Starfish
- Raise flags when appropriate
- Submit progress surveys when available
- Include specifics and next steps for student when applicable

Advisors/Coaches

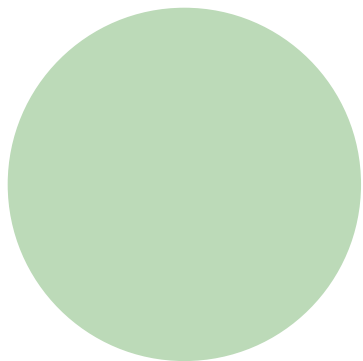
- Access students in Starfish
- Record follow up actions in Starfish:
 - Add notes
 - Schedule appointments/record outcomes
- Clear flags
- Close the loop

Students

- Respond to email notifications when flagged
- Contact appropriate support office(s)
- Follow through with Instructor and/or support staff recommendations

Everyone

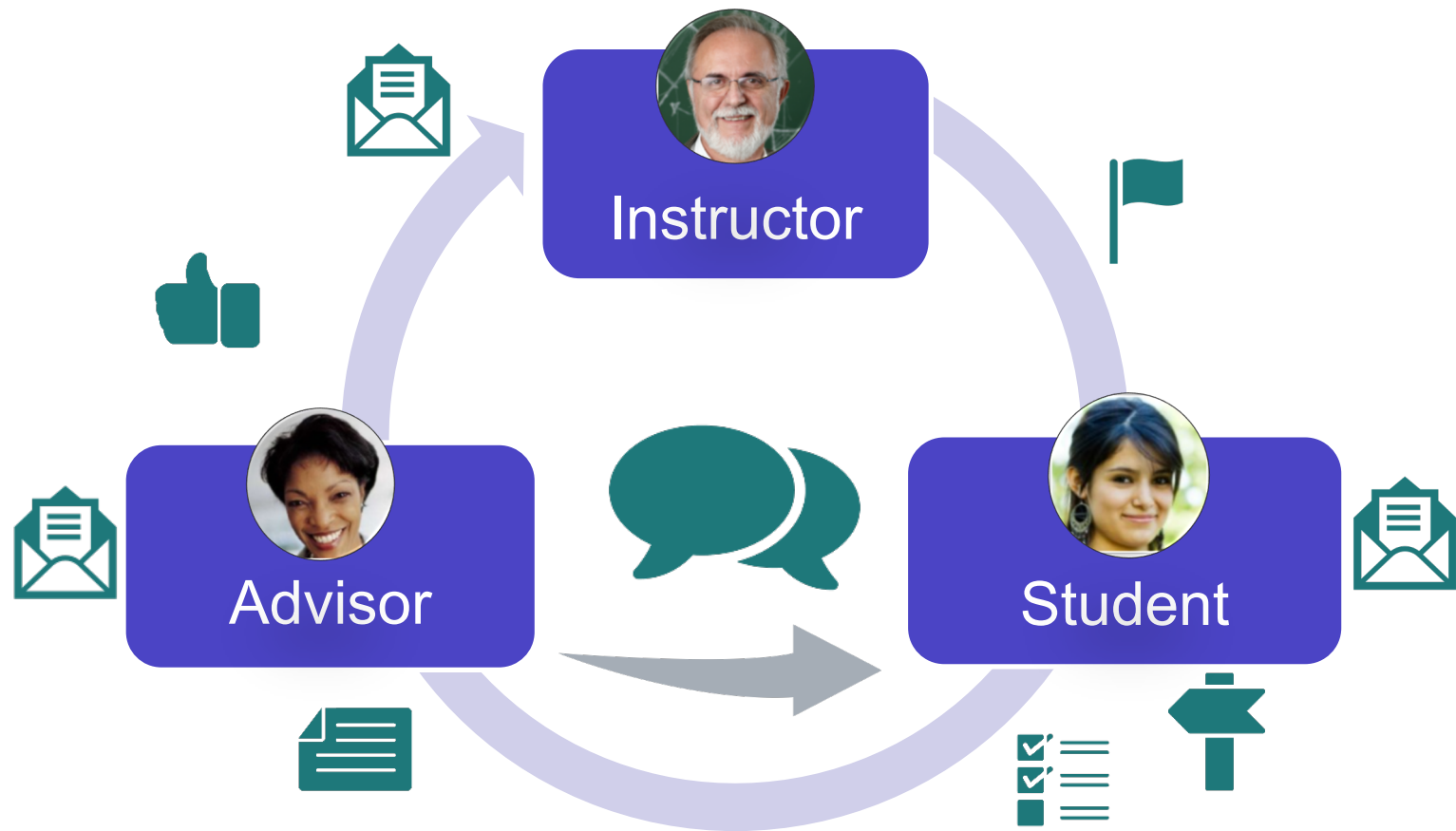
- Complete your Starfish profile
- Explore Starfish system and respond to user feedback surveys as requested
- Refer to training materials provided



Workflow



Early Alert Workflow



Our Tracking Items

Tracking Item Name	Raise this when your student(s) is/are/has:	What will happen when raised	
		Email	Outreach
Attendance Concern Flag	not attending class regularly	X	
In Danger of Failing Flag	in jeopardy of failing the class	X	X
Non Attendance/No Show Flag	never attended your class	X	X
Recommendation to Withdraw Flag	unable to successfully complete the course (prior to withdrawal date)	X	X
Missing/Late Assignments	has outstanding coursework	X	
Kudos	doing well in the course	X	

Hands-On Tour: Let's dive in!



Login to Starfish

- *[Insert instructions/screenshots on how and where to login to Starfish]*

Hands-On Tour Agenda

Your View

- Homepage
- Progress Survey
- Students List (filter)
- Student Folder - Info, Courses
- Close the Loop
- Add Office Hours
- Appointment Outcomes
- Profile – Institutional, Appointment Preferences, Email Notifications

Student View

- Student Homepage
- My Success Network

Starfish Navigation

The screenshot displays the Starfish navigation interface. On the left is a sidebar menu for user Yvette Gold, featuring icons and labels for Home, Appointments, Students, Services, and Waiting Room. The main content area includes a top navigation bar with a search bar and buttons for Session, Event, Scheduling Wizard, Reserve Time, and Record Attendance. Below this is a news section with a link to 'Summer/Fall begins June 21st'. The central focus is the 'My Students' Retention Scores' section, which contains a donut chart showing 206 total students and a table of scores categorized by retention level. Two orange arrows highlight the 'Students' menu item in the sidebar and the search bar in the top navigation bar.

Yvette Gold ▾

- Home
- Appointments ▾
- Students ▾
- Services
- Waiting Room

Search for Students

Session Event Scheduling Wizard Reserve Time Record Attendance

Summer/Fall begins **June 21st**. Important Links: [Home](#) | [Client's promotion of Starfish](#) | [Our 450+ Clients](#) | [CCA GPS Seal of Approval](#) | [Personas and Links](#) | [Misc](#) | [Registration](#)

par (UNIV-FRSH101-600-201801); 5th Week Progress Survey - 2nd Example

Class Schedule

Show Today ▾

Information

[View Calendar](#)

My Students' Retention Scores

206 students total

124	with good retention scores
View Students	
47	with ok retention scores
View Students	
35	with poor retention

Starfish Homepage

☰

Starfish

🔍

Search for Students

📅 Office Hours

📅 Appointment

👥 Group Session

📅 Event

🔧 Scheduling Wizard

🕒 Reserve Time

📄 Record Attendance

📢 System Announcement: Registration for Summer/Fall begins **June 21st**. Important Links: [Home](#) | [Client's promotion of Starfish](#) | [Our 450+ Clients](#) | [CCA GPS Seal of Approval](#) | [Personas and LMS Links](#) | [Misc](#) | [Reg](#)

🗨️ Outstanding Progress Surveys: [Freshman Seminar \(UNIV-FRSH101-600-201801\): 5th Week Progress Survey - 2nd Example](#)

Appointments

Show Today

📅 Acosta, David: Today at 9:00 am Registration / Class Schedule
Location: Suite 200 in the Bradford Annex

📅 Gilmore, Lexy: Today at 11:00 am Internship information
Location: SKYPE @ YGold

📅 Gilmore, Lexy: Today at 2:00 pm Major advising
Location: SKYPE @ YGold

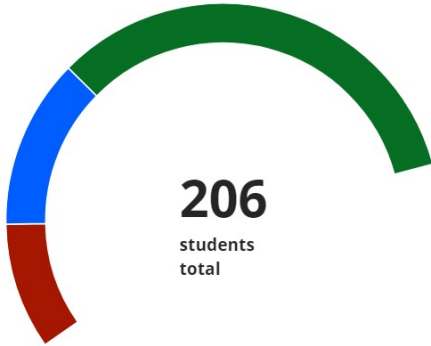
📅 View Calendar

Flags I'm Managing

Show All

Name ▲	Flag Name
🚩 Acosta, David	Attendance Issues
🚩 Acosta, David	Behavioral Concern
🚩 Acosta, David	Low Velocity and Low Credit Ratio

My Students' Retention Scores



124

with **good** retention scores

[View Students](#)

47

with **ok** retention scores

[View Students](#)

35

with **poor** retention scores

[View Students](#)

206

students total

Data As Of: 07-26-2018 9:26 am

Respond to a Progress Survey

Starfish

Search for Students

Overview

My Students

Tracking

Intake

Zoom In

Attendance

Progress Surveys

Progress Survey

Freshman Seminar (UNIV-FRSH101-600-201801): 5th Week Progr...

Save Draft

Never Mind













Submit

5th Week Progress Survey

Search

Name

Go

Name	No Feedback	Poor Attendance	C.A.R.E.	Keep Up the Good Work	Poor Participation in Online Discussions	Financial Concern (Faculty)
 Barnett, Jaslene ibarnett	✓	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 Bass, Katelynn nbass		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 Bell, Aileen dbell		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 Brandt, Jenna rbrandt		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 Callahan, Abby vcallahan		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 Carroll, Tiffany bcarroll	✓	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 Cherry, Laci mcherry	✓	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 Cobb, Thalia	✓	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

My Students List

Starfish

Search for Students

Overview

My Students

Tracking

Intake

Zoom In

Attendance

Progress Surveys

Flag

Referral

To-Do

Kudos

Success Plan

Message

Note

Download

Prospective Student

Search

Student Name, Username, or ID

Go

Connection

UNIV-FRSH101-600-201803









Term

Fall 2018

Cohort

Additional Filters

Add Filters

<input type="checkbox"/>	Name	Retention Score	Email	Phone	Cell Phone
<input type="checkbox"/>	 Kasey Pollard epollard	98	Kasey.Pollard@starfishcollege.edu	513-284-2342	513-272-2190
<input type="checkbox"/>	 Mariela Moyer imoyer	98	Mariela.Moyer@starfishcollege.edu	513-284-2342	513-272-2190
<input type="checkbox"/>	 Tom Safavian tsafavian	98	Tom.Safavian@starfishcollege.edu	513-284-2342	513-272-2190
<input type="checkbox"/>	 Xie Reiland xreiland	98	Xie.Reiland@starfishcollege.edu	513-284-2342	513-272-2190
<input type="checkbox"/>	 Justine Henderson jhenderson	92	Justine.Henderson@starfishcollege.edu	513-284-2342	513-272-2190
<input type="checkbox"/>	 Ashleigh Conway zconway	92	Ashleigh.Conway@starfishcollege.edu	513-284-2342	513-272-2190
<input type="checkbox"/>	 Natalie Raymond jraymond	92	Natalie.Raymond@starfishcollege.edu	513-284-2342	513-272-2190
<input type="checkbox"/>	 Ron Wilkinson rjraymond	92	Ron.Wilkinson@starfishcollege.edu	513-2842342	513-272-2190

Page 1 of 2

Total items selected: 0

Displaying Students 1 - 25 of 47


Filtering the Students List

Starfish

Overview My Students Tracking Intake Zoom In Attendance Progress Surveys

Flag Referral To-Do Kudos Success Plan Message Note Download Prospective Student

Search Student Name, Username, or ID Go Connection UNIV-FRSH101-600-201803 Term Fall 2018 Cohort Additional Filters Edit Filters X

Name	Retention Score	Email	Phone	Cell Phone
 Kasey Pollard epollard	98	Kasey.Pollard@starfishcollege.edu	513-284-2342	513-272-2190

Additional Filters

Clear All Filters Never Mind Submit

Tracking Items Cohorts & Relationships Meetings Success Plans Degree Plans Retention Scores Attributes

☒ Students with Tracking Items

Count 3 Tracking Items matching criteria

Status ☒ Active ☐ Resolved ☐ Both

Tracking Type Flag

Closure Reason

Item Name Excessive Class Absences, In danger of Failing, Poor At...

Created By ☒ Anyone ☐ Me ☐ Role

Course Context

Due Date

Creation Date Start to End

* Required fields

Clear All Filters Never Mind Submit

Student Folder

Rachel Lands

Flag Referral To-Do Kudos Success Plan Message Note Appointment File Intake

Overview

Student Information

Info

Success Plans

Degree Planner

Courses

Tracking

Meetings

Notes

Network

Class Level

Financial Aid: \$4,500

Academic Probation

Current GPA: 2.0

Hours working per week: 20

Spring 2017 Class Drop: 3

Spring 2017 Class Withdrawal: 1

Retention Score: 48%

Completion Score: 20%

Velocity Score: 40%

Credit Ratio: 53% (23 of 40 credits)/%

Credits Achieved: 76

Degree Audio: 18 of 120 credits (15% complete)

Success Plans

Guided Pathway - Year 1 of a 4 Year Plan for College Success (Status: In Progress)

Student Files

939123 Rachel Lands Noel Levitz CSI (uploaded by Yasmín Gold on 09-05-2017)

Change of Major (uploaded by Yasmín Gold on 04-24-2017)

Rachel Lands

Flag Referral To-Do Kudos Success Plan Message Note Appointment File Intake

Overview

Admissions

Info

Success Plans

Degree Planner

Courses

Tracking

Meetings

Notes

Network

Transfer: Yes

High School GPA: 2.71

First Term: Fall 2013

ACT Composite: 20

ACT Math: 19

ACT Science: 22

ACT English: 18

ACT Reading: 16

ACT Writing: 18

SAT Composite: 1432

SAT Math: 501

SAT Reading: 428

SAT Writing: 509

Placement Scores:

Math (Accuplacer): 550

Reading (Accuplacer): 450

Writing (Accuplacer): 750

Cohorts

1st yr > 1 withdrawals and Retention < 50%, Athletics, Completion Risk, Female STEM Majors, First Generation/GPA, Low Engagement - High Risk, Women's Basketball Team

Demographics

Gender: Female

Race/Ethnicity: Hispanic

US Citizenship Status: US Citizen

Pell Grant Eligible: No

First Generation Student: Yes

Residency Type: In-state

Programs

lands

rachel.lands@starfishcollege--

513-284-2342@protonmail.net

513-284-2342

513-272-2190

513-284-2342

48

Poor

Since: 10-29-2017

10-29-2017

Rachel Lands

Flag Referral To-Do Kudos Success Plan Message Note Appointment File Intake

Overview

Info

Success Plans

Degree Planner

Courses

Tracking

Meetings

Notes

Network

Search

Connection

Term

Go

Select All Deselect All Email Selected

Anson Dorrance

Coach

513-284-2342

briterian34@gmail.com

Assigned Items: 0

Yasmin Gold

Academic Advisor - Main Campus, Instructor, General Advisor

513-284-2342

ygolds@starfishcollege.edu

Instructor for Freshman Seminar

Assigned Items: 3

Engagement: 85

Auric Goldfinger

Instructor

513-284-2342

agoldfinger@starfishcollege.edu

Assigned Items: 2

Rachel Lands

Flag Referral To-Do Kudos Success Plan Message Note Appointment File Intake

Overview

Info

Success Plans

Degree Planner

Courses

Tracking

Meetings

Notes

Network

Search

Term

Status

Go

Show grades hidden to the student

Freshman Seminar

UNIV-FRESH-600-201703

Instructors: Yasmín Gold

Grade Ave

Yasmin Gold

CONTACT

OVERVIEW

BIOGRAPHY

SERVICES

Grades

Assignment

513-284-2342

ygolds@starfishcollege.edu

Availability

Office Hours

Office Hours

Office Hours

Office Hours

Office Hours

Book Repo

Office Hours

Wed Nov 8 5-6PM

Office Hours

Thu Nov 9 8AM-12PM

Group Session

Thu Nov 2 3-5PM

Thurs, 6-8PM, 300A

Mid Term

Pop Quiz 3

9/10 (90%)

11-17-2017

12-14-2017

Pop Quiz 3

6/10 (60%)

11-17-2017

10-26-2017

Course Average

115/130 (88%)

11-17-2017

12-15-2017

Class Average

0/130 (0%)

11-17-2017

Attendance

No attendance information has been saved.

Tracking

In danger of Failing

Raised by Gold, Yasmin on Yesterday

High Risk No Show Flag (Cleared)

Raised by Gold, Yasmin on 10-03-2017

Cleared by Gold, Yasmin on 10-06-2017

Poor Attendance (Cleared)

Raised by Gold, Yasmin on 10-02-2017

Cleared by Gold, Yasmin on 10-06-2017

Meetings

10:15 am 09-22-2017 with Yasmin Gold

Location: Suite 200 in the Bradford Annex

lands

rachel.lands@starfishcollege--

513-284-2342@protonmail.net

513-284-2342

513-272-2190

513-284-2342

48

Poor

Since: 10-29-2017

10-29-2017

Close The Loop

Rachel Lands

Flag Referral To-Do Kudos Success Plan Message Note Appointment File Intake

Overview Info Success Plans Degree Planner Colleges **Tracking** Meetings Notes Network

View: Inbox Status: Active Resolved Both Created By: Anyone Me

Item Name	Status	Created	Due
In danger of Failing	Active	Today by Maltz, Don	
In danger of Failing	Active	Yesterday by Gold, Yasmin	

Rachel Lands

SUMMARY STUDENT INFO

In danger of Failing

Raised by Gold, Yasmin (Yesterday)

Freshman Seminar (UNIV-FRSH101-600-201703)

Yesterday by Maltz, Don

10-31-2017 by Gold, Yasmin

10-30-2017 by Gold, Yasmin

10-18-2017 by Gold, Yasmin

09-27-2017 by Gold, Yasmin

09-26-2017

Edit Comment Assign Clear

Clear flag for Rachel Lands

[Show flag details](#)

Select a reason for clearing this flag: *

- ☒ The concern was successfully addressed
- ☐ The concern was not successfully addressed
- ☐ The concern is no longer relevant
- ☐ I don't have enough information

Add a comment:

Met with Rachel today regarding her BIO grade. She is struggling with content and will be accessing drop in tutoring starting this week.

☒ Send a message to Maltz, Don to close the loop

To Maltz, Don [Copy my comment](#)

Thanks for alerting us to Rachel's struggle in BIO. We met today and she will begin attending the drop in tutoring hours beginning tomorrow. Please let me know if there is anything else I can do to support her.

* Required fields

Never Mind Submit

Your Starfish Profile


≡ Starfish

🔍 Search for Students

Institutional Profile

Appointment Preferences

Email Notifications



[Upload Photo](#)

Yvette Gold

[Last Login: 5:08 pm July 26, 2018]

Login Page

Default Login Page

▼

Title

Contact Information

Login

ygold

Institution Email

ygold@starfishcollege.edu

Phone

513-284-2342

Alternate Email

5132842342@txt.att.net

Cell Phone

513-272-2190

Video Phone

Send my correspondence to

☒ Institution Email

☐ Alternate Email

☐ Both

☐ Display all time zones

Time zone

(GMT-05:00) Eastern Time

▼

General Overview

A general message should go here. Tell people how you can help them during your office hours.

I welcome students to my office. I often help with career discussions, internships, and graduate school selection. Of course, I will gladly help you with assignments and papers as well.

Profile: Appointment Preferences

Starfish

Search for Students

Institutional Profile

Appointment Preferences

Email Notifications

Basics

Please choose your default settings for your office hours blocks. You can change these whenever you add a block of office hours.

Minimum Appointment length 45 minutes

Scheduling deadline:

☐ None

☐ 5:00 pm the day before the office hours

☐ 9:00 am the day of the office hours

☒ 3 hour(s) before the office hours

☒ Allow drop-ins after deadline has passed

My Locations

Enter locations for your meetings with students. Meetings can be in an office, online, over the phone, or anywhere else you like.

+ Add Location

Type	Name	Instructions	
Elsewhere	4393 Smith Hallway		
Elsewhere	Room 363		
Online	SKYPE @ YGold	See you online	
Office	Suite 200 in the Bradford Annex	Please come into the main Lobby and check in with the receptionist	
Online	Virtual Meeting	Let's talk via Collaborate	

Calendar Managers

Select people to manage your calendar. Calendar managers can add and edit your office hours and schedule and edit appointments in your calendar.

+ Add Calendar Manager

Profile: Email Notifications

Starfish

Search for Students

Institutional Profile

Appointment Preferences

Email Notifications

Never MindSubmit

NOTE: If you do not receive Starfish email notifications when expected, please make sure they are not marked as SPAM. Check the SPAM folder in your email client and whitelist Starfish emails if this is the case.

Appointments Notifications

☐ Do not send appointment notifications on weekends ?

Planning Reminders ☒ send me a separate email reminder for each appointment
☐ send one email reminder with all appointments
☐ don't send me an email reminder

Send Planning Reminders: 8:00 am the day of the appointments

Appointment Alerts: ☒ Send me an email 15 minutes before the start of an appointment

Send me an email with a calendar attachment for every:

☐ change to my appointments ☐ change to my Office Hours/Group Sessions

☐ Read busy times from my external Exchange calendar

Important: This feature cannot be enabled because your institution email account is not located on an Exchange server integrated with Starfish.

☒ Read busy times from my external Google calendar

<https://calendar.google.com/calendar/ical/brian.mikesell%40hobsons.com/private-b42bd3db7023ae5e1447bad93040b0281>

Important: In order for this setting to take effect, you must share your private calendar link with Starfish. [Click here](#) for further instructions.

Summary Emails

Send me a summary email of all tracking item and appointment activity:

☐ Daily at 5:00 pm

☒ Weekly on Monday at 8:00 am

Tracking Item Notifications

Add Office Hours

Starfish

Search for Students

July 2018

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4
5	6	7	8	9	10	11

Today

Office Hours

Appointment

Group Session

Event

Reserve Time

Scheduling Wizard

Agenda

Day

Week

Mon 7/16

7:00 am
7:15
7:30
7:45
8:00 am

Add Office Hours

Never Mind

Submit

Title

Office Hours

What day(s)?

Weekly

Repeats every

1

week(s)

Repeat on:

☐ Mon

☐ Tue

☐ Wed

☐ Thu

☐ Fri

☐ Sat

☐ Sun

What time?

9:00 am

to

10:00 am

Where?

Note: You may select more than one location to give students a choice.

☐ SKYPE @ YGold
See you online

☒ Suite 200 in the Bradford Annex
Please come into the main Lobby and check in with the receptionist

☐ Virtual Meeting
Let's talk via Collaborate

Office hours Type

Scheduled And Walk-ins

Take either scheduled appointments or walk-ins

How long?

15 minutes

minimum appointment length

45 minutes

maximum appointment length

Appointment Types

Select the types of meetings you will have in these office hours.

☒ Advising

☐ Teaching

☐ Tutoring

☐ Weekly Advising

☐ Weekly Teaching Check-in

Instructions

Start/End Date

These will be sent to anyone who makes an appointment.
Please check into the kiosk as you enter the Advising Office.

Appointment Outcomes & SpeedNotes

Starfish

Search for Students

Office Hours Appointment Group Session Event Reserve Time Scheduling Wizard

Agenda Day Week

Meetings on Today

Today at 9:00 am

David Acosta
dalbright

DETAILS PERSON INFO

Today at 9:00 am
Scheduled: Yesterday at 3:22 pm
Suite 200 in the Bradford Annex
Thinking of dropping this course. Have a 65%

Outcomes Edit Cancel View

Today at 1:30 pm

Edit Appointment

Never Mind Submit

Scheduling Outcomes SpeedNotes

Check off the topics discussed and activities completed in this meeting.

Academic Planning

☒ Academic Plan Review ☐ Discussed Major Change
☐ Create Academic Plan ☐ Discussion of Academic Goals

General Advising

☐ Academic Status Concerns ☒ Preparation for the following semester
☐ Career Exploration ☐ Registration Assistance
☐ Choosing Transfer Institution ☐ Time Management
☐ Discuss Study Skills

Referrals

☐ Referral to Career Counseling ☒ Referral to Tutoring Services
☐ Referral to Financial Aid ☐ Referral to the Writing Center
☐ Referral to Testing Center

* Required fields

Never Mind Submit

Intervention Inventory

Starfish University > Interventions Matrix

Search for Students

Home / Intervention Matrix

Predictor Categories	Total	Connection	Entry	Progress	Completion
LEARNER CHARACTERISTICS 52 Intervention(s) in Draft	52	15	42	27	10
LEARNER BEHAVIORS 32 Intervention(s) in Draft	32	5	24	16	6
FIT/LEARNER PERCEPTIONS OF BELONGING 71 Intervention(s) in Draft	71	12	60	40	20
OTHER LEARNER SUPPORTS 25 Intervention(s) in Draft	25				
COURSE/PROGRAM CHARACTERISTICS 13 Intervention(s) in Draft	13				
INSTRUCTOR BEHAVIOR/CHARACTERISTICS 4 Intervention(s) in Draft	4				

<https://ssmx.parframework.org/endUser/index>

Starfish University > Interventions List


Search for Students

Intervention	Connection	Entry	Progress	Completion	Students	Staff	Est. Cost	Measured?	Shareable?
Academic Services for Student Athletes (ASSA)	✓	✓	✓	✓	255	1.25			✓
Accelerated Student Advising	✓	✓	✓	✓	2000	4.00			✓
Ask a Librarian	✓	✓	✓	✓	10254	0.50			✓
Brother to Brother Program (B2B)	✓	✓	✓	✓	50	0.25			✓
Campus Faith and Ministries (CFM)	✓	✓	✓	✓					✓
Career Days -	✓	✓	✓	✓					
College Achievement Program (CAP)	✓	✓	✓	✓	1024				✓
College Advising Offices	✓	✓	✓	✓	5000				✓

A young man with dark hair, wearing a grey t-shirt, is sitting at a wooden table in a study area. He is leaning forward, writing in a yellow notebook with a blue pen. To his left is an open laptop. In the background, another person is visible, also working at a table. Large windows on the right side of the frame provide natural light. A teal semi-transparent banner is overlaid across the middle of the image.









Student View

Student View: Homepage / Success Network

 My Success Network

How can we help?

Your Connections

 Chris Davy Academic Advisor - Main Campus, Program Advisor	 Anson Dorrance Coach
 Gale Erickson Career Advisor	 Kamila Fletcher Disability Services
 Steve Gladstone Academic Advisor - Main Campus, Program Advisor	 Yvette Gold Academic Advisor - Main Campus, General Advisor, I...
 Auric Goldfinger Instructor	 Paul Jackson Instructor

Student View: Dashboard

The screenshot displays a student dashboard for Rachel Lands. On the left is a vertical navigation menu with options: My Success Network, Upcoming, Dashboard (highlighted with a yellow arrow), Messages, Degree Planner, Success Plans, and Courses. The main content area is divided into sections. The 'TODAY' section shows 'No items scheduled today. Enjoy your day!'. The '08-07-2018' section includes a 'Load more...' link. On the right, the 'Recent Kudos' section features a green star with the number '3' and three items: 'Keep Up the Good Work', 'Final Exams...are you ready?', and 'Milestone Reached!'. Below this is a 'Join a campus organization or club' section with a 'Guided Pathway - Year 1 of a 4 Year Plan for College Success' item, noted as 'Significantly Overdue'. The 'Financial Aid Review' section indicates it is '54 Days Past Due' and advises a visit with a financial aid advisor. At the bottom right, an 'In danger of Failing' warning is visible. A top navigation bar contains various links and a 'Display hidden items' toggle.

ner/Fall begins **June 21st**. Important Links: [Home](#) | [Client's promotion of Starfish](#) | [Our 450+ Clients](#) | [CCA GPS Seal of Approval](#) | [Personas and LMS Links](#) | [Misc](#) | [Reg](#)

Display hidden items

TODAY

No items scheduled today. Enjoy your day!

08-07-2018

[Load more...](#)

Recent Kudos

- ★ Keep Up the Good Work
- ★ Final Exams...are you ready?
- ★ Milestone Reached!

3

☒ **Join a campus organization or club** HIDE

- Guided Pathway - Year 1 of a 4 Year Plan for College Success:** 1 of 9 Open Items
- Added by [Gale Erickson](#)
- Assigned to [Yvette Gold](#)
- Significantly Overdue**

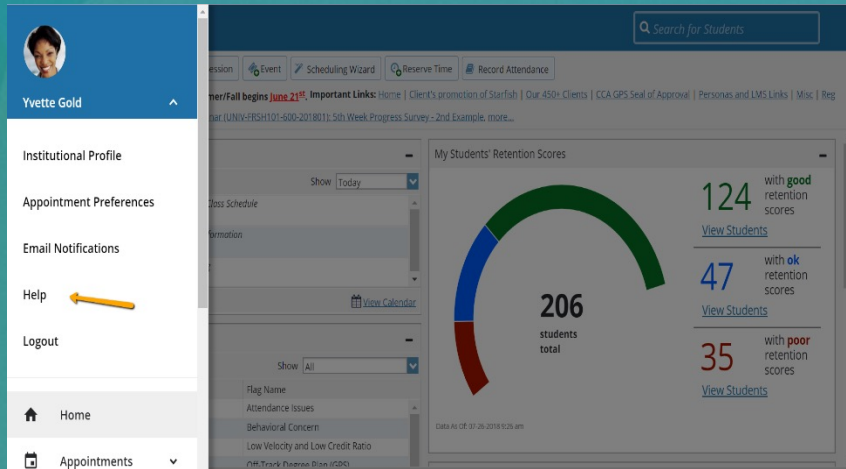
Financial Aid Review HIDE

- Added by [Yvette Gold](#)
- 54 Days Past Due
- Please visit with your financial aid advisor to better understand...

In danger of Failing HIDE

ons, Inc. U.S. Patent No. 8,472,862. Additional Patents Pending.

Resources and Support



- Institutional Starfish Website:
www.starfish@yourschool.edu
- System Administrator:
 - Contact Name, email address, phone extension
- Starfish YouTube channel:
https://www.youtube.com/playlist?list=PLrISg2rzQL5bIWqr07FVdPbOZ_Gir_HCx

A woman with dark hair tied back is sitting on a tiled floor, looking down at a laptop. She is wearing a light-colored long-sleeved shirt and dark leggings. A teal semi-transparent banner is overlaid across the middle of the image, containing the text 'Thank you | Questions'.

Thank you | Questions

HOBSON'S ►